



Plan your project
Document your system
Train your people
Conduct internal audits

Red Text represents additions to ISO 9001:2008

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7.6.2 Calibration/verification records 7.6.3 Laboratory requirements 7.6.3.1 Internal laboratory	and modeling Equipment	
7.6.3 Laboratory requirements 7.6.3.1 Internal laboratory		
7.6.3.2 External laboratory		
		7.6.3.2 External laboratory





Plan your project
Document your system
Train your people
Conduct internal audits

Red Text represents additions to ISO 9001:2008

ISO 9001:2008	ISO/TS 16949:2009
8 Measurement, analysis and improvement	8 Measurement, analysis and improvement
8.1 General	8.1 General
	8.1.1 Identification of statistical tools
	8.1.2 Knowledge of basic statistical concepts
8.2 Monitoring and measurement	8.2 Monitoring and measurement
8.2.1 Customer Satisfaction	8.2.1 Customer satisfaction
	8.2.1.1 Customer satisfaction — Supplemental
8.2.2 Internal Audit	8.2.2 Internal audit
	8.2.2.1 Quality management system audit
	8.2.2.2 Manufacturing process audit
	8.2.2.3 Product audit
	8.2.2.4 Internal audit plans
	8.2.2.5 Internal auditor qualification
8.2.3 Monitoring and Measurement of Processes	8.2.3 Monitoring and measurement of processes
	8.2.3.1 Monitoring and measurement of manufacturing processes
8.2.4 Monitoring and Measurement of Product	8.2.4 Monitoring and measurement of product
	8.2.4.1 Layout inspection and functional testing
	8.2.4.2 Appearance items
8.3 Control of nonconforming product	8.3 Control of nonconforming product
	8.3.1 Control of nonconforming product — Supplemental
	8.3.2 Control of reworked product
	8.3.3 Customer information
	8.3.4 Customer waiver
8.4 Analysis of data	8.4 Analysis of data
	8.4.1 Analysis and use of data
8.5 Improvement	8.5 Improvement
8.5.1 Continual Improvement	8.5.1 Continual improvement
·	8.5.1.1 Continual improvement of the organization
	8.5.1.2 Manufacturing process improvement
8.5.2 Corrective Action	8.5.2 Corrective action
	8.5.2.1 Problem solving
	8.5.2.2 Error-proofing
	8.5.2.3 Corrective action impact
	8.5.2.4 Rejected product test/analysis
8.5.3 Preventive Action	8.5.3 Preventive action
	Annex A (normative) Control plan
	A.1 Phases of the control plan
	A.2 Elements of the control plan
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