

Section 3: Process-based Internal Auditing

Pre-requisite: This section requires that participants have a sound understanding of both the TS16949 clauses and the core tools relevant to your organization.

This section is unique because it provides a best-in-class approach to auditing an organization's quality management system. It focuses on the key processes of an organization's business systems that provide auditors the credibility to senior management. It also examines the International Automotive Task Force's (IATF) approach to auditing.

A quiz at the end is geared towards internal auditing and includes short answers and true and false questions.

There are 3 team breakout sessions within the section that are based on a course case study. The instructor may elect to use its own organization's documentation as a substitute for the pre-designed case study.

Covered within the section are the 4 major types of audit trails:

- Business Planning & Management Review
- Process Monitoring & Improvement
- New Product Development
- Provision Audit Trail

Course Overview

- **Three primary Chapter Reviews (4 hrs, 40 min)**
 - Intro to Quality Audits
 - What are Processes?
 - What to Audit- How to use Audit Trails
- **Three Team Breakouts (3@ 20 min=60 min)**
- **One Graded Quiz (30 min)**
- **Two Reliefs (2@15 min=30 min)**

Total Course Time: 6 hrs, 40 min
