

Requirements of the Technical Specification

ISO/TS 16949:2009



Course Overview



- **Four primary Section Reviews (4 hrs)**
 - 4.0 Quality Management System
 - 5.0 Management Responsibility
 - 6.0 Resource Management
 - 7.0 Product Realization
 - 8.0 Measurement, Analysis & Improvement
- **One Quiz (30 min)**
- **Two Breaks (2@15 min=30 min)**

Total Course Time: 5 hrs

5.4 Planning



- **5.4.1 Quality Objectives**

- Established at relevant functions and levels

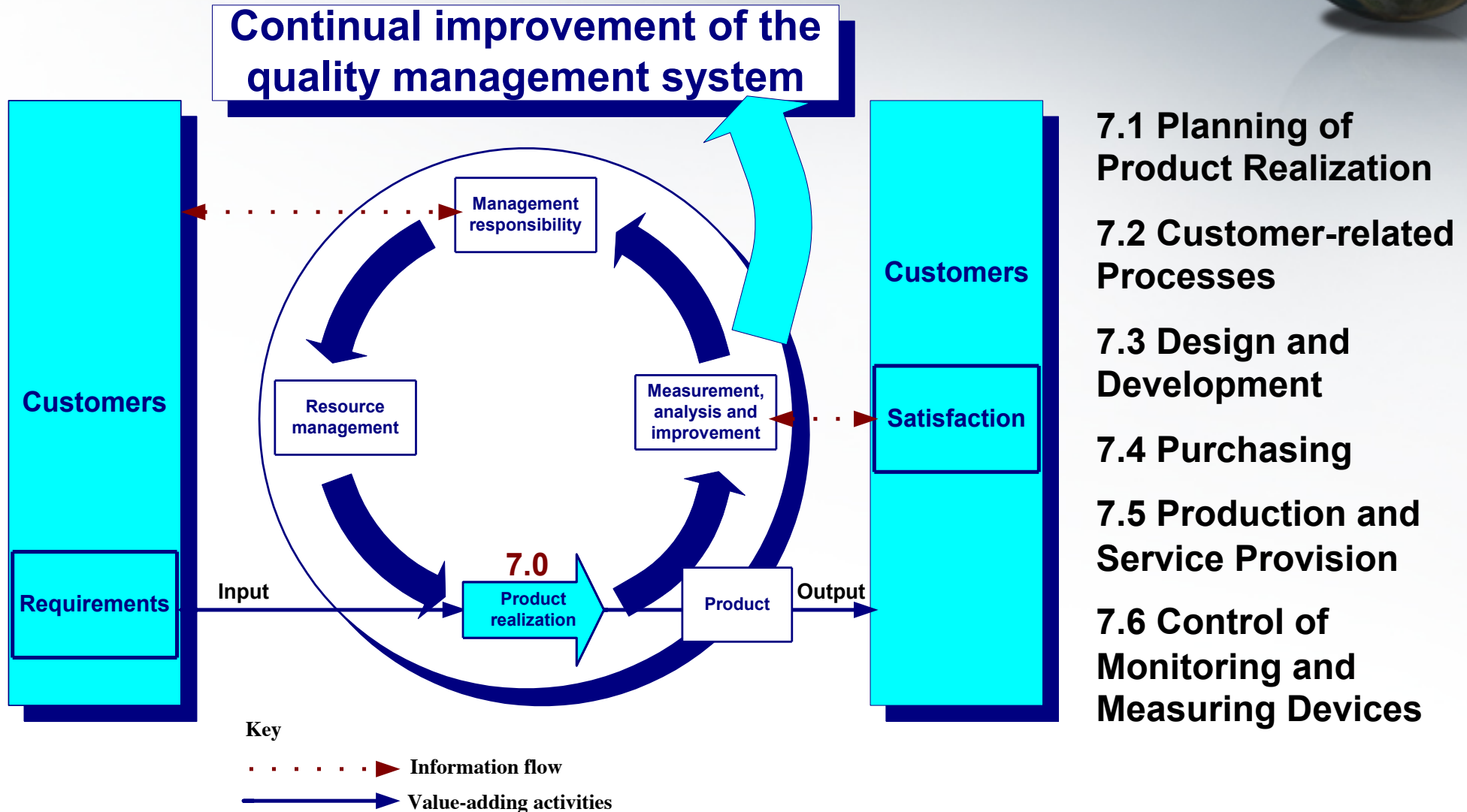
5.4.1.1 Supplemental (Business) Objectives

- Include the defined objectives and measurements in the organization's business plan

5.4.2 Planning

- Plan to implement process map, to meet objectives and to manage change in business environment

7.0 Product Realization



- 7.1 Planning of Product Realization
- 7.2 Customer-related Processes
- 7.3 Design and Development
- 7.4 Purchasing
- 7.5 Production and Service Provision
- 7.6 Control of Monitoring and Measuring Devices

Figure 1 - Model of a process-based quality management system

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Quiz- Auditable Clauses



Instructions:

Complete the Graded Quiz

You will have 20 minutes to complete the Quiz

This Quiz is to be completed individually

Turn the Quiz over when it is completed