

Control Chart Basics Course Outline

Lesson 1 | What are Control Charts

- What control charts are and why they are used.

Lesson 2 | What a Control Chart Looks Like

- Common elements of all control charts.

Lesson 3 | Interpreting Control Charts & Taking Action

- Out-of-control patterns and what to do when they occur.

Lesson 4 | Types of Control Charts

- Variable and attribute control charts: Which do you use when?

Lesson 5 | Using Variable Control Charts

- Calculating and plotting data on variable control charts and interpreting the chart.

Lesson 6 | Using Attribute Control Charts

- Calculating and plotting data on attribute control charts and interpreting the chart.

Challenge

- An assessment of the learner's progress in this course.