

FMEA for Support Processes Course Objectives

Unit 1 | FMEA Overview

- Explain the purpose of conducting an FMEA.
- Describe the link between FMEAs and ISO 9001, TS 16949 and other quality standards.
- Explain the methodology of the FMEA process.
- Assemble an FMEA team.

Unit 2 | Process FMEAs

- Clarify the scope of a PFMEA.
- Work through the 10 steps of a PFMEA.
- Develop custom ranking scales for Severity, Occurrence, and Detection.
- Determine which technology tools to use as aids in your PFMEA action plan.
- Link the PFMEA to a Control Plan.
- Learn how to make the PFMEA into a living document.