

Clause 9.2 of the automotive requirements requires that organizations conduct internal audits.

Internal audits are required for:

- QMS audits
- Process audits
- Product audits

## Introduction: Why are you here?



- To learn more about IATF 16949.
- To be able to evaluate your own area and make improvements.
- To understand the audit process.
- To be able to participate in the audit process.

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If you have been involved with internal auditing of other management systems such as ISO 9001, you will find this guide to be familiar.

However, you will find that IATF 16949 has requirements above ISO 9001 and the internal audit needs to follow the "Process-Based" approach.

## Why participate in internal audits?

- The internal audit program is the most powerful tool available for building, maintaining and improving your quality system.
- You can be a part of it.

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Internal Audits are the "Key to Improvement".

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## Reactions of auditors after their first audit



- "Its great to see other parts of the system, I had no idea there was so much to it."
- "I thought I would hate this but I really liked getting to see what other people are doing. I learned a lot about the rest of the company."
- "I have to go change a few things in my area now."

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The skills acquired via the internal auditor training will make you a more informed and a more effective member of your organization.