

Employee Training

IATF 16949:2016

Student's Guide

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2. Basics of a QMS, IATF 16949 1. Fundamentals

- 1. Fundamentais Who is ISO? What is the IATF? What is a Management System? Plan-Do-Check-Act Process Approach Risk-based Thinking

- IATF 16949 What is a QMS? What is IATF 16949? What are the Requirements of IATF 16949? P-D-C-A and the requirements Benefits of IATF 16949 registration
- 3. Clauses 4-7 of IATF 16949 Context of the Organization Leadership Planning Support 4. Clauses 8-10 of IATF 16949 Operation
 Performance
 Evaluation
 Improvement

Who is ISO?

- ISO is the International Organization for Standardization .
- O is the International Organization for Standardization ISO develops Standards for use worldwide.
 Many are product-based (types of coatings or hardware)
 Some Standards are Management System Guidelines: Others are Management System Requirements; Standards for Quality Systems, Environmental Systems, Safety Systems, Financial Systems, etc.
 ISO gooi is a baseline standard for a Quality Management System (QMS).
 Global standards are necessary so that everyone can be equally measure.
- measure.
- Different countries can compare "apples to apples".
 ISO Standards always defer to state, local and federal requirements.
 Different statutory and regulatory requirements are applicable.



IATF 16949 Quiz

1. ISO is a:

- Division of the ASQC (American Society for Quality Control)
- Part of the United Nations
- o Large Corporation
- Global Standards Organization

2. The IATF is a global organization.

- o True
- o False

3. Management Systems are only used in ISO Standards.

- o True
- o False

4. Plan-Do-Check-Act (PDCA) is:

- A Certification for ISO Companies
- A system for continual improvement
- A degree in Ecology
- A complicated structure for software

5. A Process Management approach is:

- Managing your business as a system of interlinked processes
- Managing employees with documented procedures
- Documenting processes as procedures and work instructions

6. A Process Management approach is:

- o Proactive thinking aimed at preventing undesirable outcomes
- o Determining and addressing risks and opportunities
- The integration of P-D-C-A, Process approach, with risks and opportunities
- All of the above