

QMS Clause	Level 1 - Topic	Level 2 Procedure	Procedure Name	Level 3 - Work Instruction	Work Instruction Name	Level 4 Form #	Form Name	Flow Diagram	Flow Diagram Name	Attachment #	Attachment Name
All	Quality Management System - Quality Manual - QM-016										
4	Context of the organization	P-400	Organizational context			F-440-001 F-440-002 F-440-003	QMS-Process identification worksheet Organizational context worksheet Product safety worksheet	FD-400-001	Clause 4-Context of the Organization		
5	Leadership	P-500	Leadership					FD-440-001	Process Interaction		
								FD-500-001 FD-510-001 FD-512-001	Clause 5- Leadership Business process map Management-Customer Focus		
								FD-520-001 FD-530-001	Operating Principles Organization chart	A-510-001 A-520-001 A-530-001	Corporate responsibility policies Quality policy Organization chart
6	Planning for the Quality Management System	P-600	Planning for the Quality Management System			F-610-001	Risk and opportunity worksheet	FD-600-001 FD-610-001	Clause 6-Planning Planning Cycle		
						F-612-001 F-620-001	Contingency plans worksheet Quality objectives planning record	FD-620-001	P-D-C-A Objectives Planning	A-600-001	PDCA guidelines
		P-612	Preventive action								
7.1	Resources	P-710	Resource management			F-710-001 F-710-002	Equipment problem report Resource maintenance record	FD-700-001 FD-710-001	Clause 7-Support Resource Management		
7.1.5	Monitoring and measuring resources	P-715	Control of monitoring and measuring equipment			F-715-001 F-715-002	Equipment calibration list Laboratory requirements worksheet			A-715-001	Calibration activities and records guidelines
7.2	Competence	P-720	Competence and awareness			F-720-001 F-720-002 F-720-003 F-720-004 F-720-005	Training action plan Group training record Job description Employee training summary Auditor competency worksheet				
7.3	Awareness										
7.4	Communication	P-740	Communication			F-740-001	Comment and suggestion report				
7.5	Documented information	P-750	Control of documented information	WI-750-001	Document numbering system	F-750-001 F-750-002 F-750-003 F-750-004 F-750-005 F-750-006 F-750-007	List of documented information Records matrix Master documentation lists Quality records table Document change request form Document revision checklist Software inventory spreadsheet	FD-750-001	Control of Documented Information		
8.1	Operational planning and control	P-810	Operational planning and control			F-810-002	Project planning worksheet	FD-800-001 FD-810-002 FD-810-003	Clause 8-Operation Process Flow Diagram Production Quality Plan		
8.2	Determination of requirements for products and services	P-820	Customer related processes			F-820-001 F-820-002	Client assessment report Production order	FD-820-001	Customer Processes		
8.3	Design and development of products and services	P-830	Design and development of products			F-830-001 F-830-002 F-830-003	Design plan Design review record Design change form	FD-830-001 FD-830-002 FD-831-001	Design and Development Stage Gate Idea-to-Launch Design Development Processes		
		P-831	Design and development of manufacturing processes								
8.4	Control of externally provided products and services	P-840	Control of external providers			F-840-001 F-840-002 F-840-003 F-840-004 F-840-005 F-840-006	Provider assessment report List of acceptable sources Provider corrective action request - PCAR Purchase requisition Purchase order Business agreement - contract	FD-840-001	External Providers-Purchasing		
8.5.1	Control of production and service provision	P-851	Control of production			F-851-001 F-851-002 F-851-003 F-851-006 F-851-010	Process routing sheet - summary Process routing sheet - detail Process validation worksheet External property control log Control plan worksheet	FD-850-001 FD-851-001 FD-851-002 FD-851-003	Operations-Production and Service Contributors-SMs Process Control Process Steps-Control Points		
		P-857	Other operational control			F-857-001 F-857-002	Service projects log Project inspection completion report	FD-855-001	Post Delivery Support		
		P-860	Release of products and services								
8.5.2	Identification and traceability	P-852	Identification and traceability			F-852-001 F-852-002 F-852-003	Identification tag Traceability serial number log Traceability label	FD-852-001	Identification and Traceability		
8.5.4	Preservation	P-854	Preservation			F-854-001 F-854-002	Storage inspection report Packing slip / Invoice				
8.7	Control of nonconforming outputs	P-870	Control of nonconforming outputs			F-870-001	Nonconformance report - NCR				
9.1	Monitoring, measurement, analysis, and evaluation	P-910	Monitoring, measurement, analysis and evaluation			F-910-001 F-910-002 F-910-004	Production-Monitoring, measuring, and analysis table QMS-Monitoring, measuring, and analysis table Inspection report	FD-900-001	Clause 9-Performance Evaluation		
		P-911	Statistical techniques			F-911-001	Frequency distribution report				
		P-913	Root cause analysis			F-913-001	Root cause analysis action plan				
9.1.2	Customer satisfaction	P-912	Customer satisfaction			F-912-001	Customer survey and analysis				
9.2	Internal audit	P-920	Internal audit			F-920-001 F-920-002 F-920-003 F-920-004	Applicable procedure by work area Internal audit checklist Audit plan Audit report				
9.3	Management review	P-930	Management review			F-930-001 F-930-002	Management review agenda Management review output report				
10.1	General	P-1010	Improvement			F-1010-001	Data analysis worksheet	FD-1010-001	Improvement		
10.2	Nonconformity and corrective action	P-1020	Nonconformity and corrective action			F-1020-001	Corrective action request - CAR	FD-1020-001 FD-1030-001	Corrective Action Continual Improvement		