

## Lean Support Processes Course Objectives

- Describe the role that support departments play in Lean Manufacturing.
- Define what "lower cost of ownership" means.
- Explain how bottlenecks are handled when scheduling in a lean operation.
- Explain why lean manufacturing requires skilled workers and effective leaders.
- Describe what "cross-functional and interdependent departments" means.
- Define customer-focused and flexible, adaptable, and resourceful and explain what they mean to a lean environment.