Root Cause Analysis with Corrective Action Course Objectives

- Establish an effective team environment.
- Clarify what the problem is and is not.
- Start a trail to the root cause starting with symptoms of the problem.
- Use data and investigative tools to identify the root cause.
- Employ decision matrices to select the most appropriate solution.
- Initiate measure to ensure the gains made are held.
- Recognize common barriers to root cause analysis and apply techniques to overcome those barriers.